

Internet Explorer 10/11 Settings

Cookies

1. To properly access Online Banking solutions you will need to enable first- and third-party cookies.
2. Open your browser, click on TOOLS (also known as Gear icon).
3. Select INTERNET OPTIONS.
4. In the GENERAL tab, under the heading Browsing history, uncheck the 'Delete browsing history on exit' checkbox.
5. Click on the PRIVACY tab.
 - a. Click the "Advanced" button.
 - b. Put a check mark next to "Override Automatic Cookie Handling".
 - c. Accept 'First-party Cookies' and 'Third-party Cookies'.
 - d. Put a check mark next to "Always Allow Session Cookies".
 - e. Click the OK button.

Security

1. Open your browser, click on TOOLS (also known as Gear icon).
2. Select INTERNET OPTIONS.
3. Click on the SECURITY tab.
 - a. Set the Security Level for the Internet Zone to Medium-high. (if slider bar is not available, click on the button "Default Level").
 - b. Click the OK button.
4. Click on the PRIVACY tab.
 - a. Set the Privacy Setting to MEDIUM.
 - b. Click on the button "Advanced".
 - c. Put a check mark next to "Override Automatic Cookie Handling".
 - d. Under First-party Cookies make sure the radio button is set to ACCEPT.
 - e. Under Third-party Cookies make sure the radio button is set to ACCEPT.
 - f. Put a check mark next to "Always Allow Session Cookies".
 - g. Click the OK button.
5. Click on the ADVANCED tab.
 - a. Under Security make sure the checkbox for "Do not save encrypted pages to disk" is blank.
 - b. Under the Security Section, only check "Use SSL 3.0" and "Use TLS 1.0".
6. Click on OK until exited completely from options.
7. Then close all browser windows (resets the IE10 browser settings) and start up the browser again.